



## Victoria Office Move and Commission-Wide Systems Outage

**EFFECTIVE DATE:** Oct. 11, 2018

The BC Oil and Gas Commission (Commission) is moving its Victoria office to a new location on **Oct. 16, 2018.**

The office will move from 388 and 398 Harbour Road to 2950 Jutland Road. The Victoria mailing address (PO Box 9331 Stn Prov Govt, Victoria, B.C. V8W 9N3) and all telephone numbers will remain the same. The last day of business at the Harbour Road location in Victoria will be Oct. 11, 2018.

Please be advised there will be an outage of Commission systems associated with the move between **4 p.m., October 11 and 8 a.m., (PDT), October 16.**

All Commission online systems will be down during the outage, including the Commission's website, all email and Victoria phone lines. It is anticipated some systems may be available before 8 a.m. (PDT) on Oct. 16, 2018. If so, this will be communicated via a temporary web page on [bcogc.ca](http://bcogc.ca). All other Commission phone lines will be in operation.

Systems affected include:

- Victoria phone lines.
- All Commission email.
- The website – [bcogc.ca](http://bcogc.ca).
- The Application Management System, including AMS Payment.
- eSubmission.
- KERMIT (including incident reporting).
- Corporate Registry - No transfers, name changes, amalgamations or new company applications will be processed during the outage while KERMIT is offline.
- eLibrary.
- Water Information.
- Geospatial Services.
- Area-Based Analysis.
- Well Lookup and Reports.
- Data Downloads.
- Geology Facility System.
- Activity Level Reports.
- BCOGC Incident Map.

A further reminder and information regarding incident reporting protocol will be sent via bulletin prior to the outage.

If you have any questions regarding this Industry Bulletin, please contact:

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